

A Walk For All Seasons Client Contract

This contract is between _____ (Family) and A Walk For All Seasons, LLC. The details of this contract will help insure the safety and professionalism of our services performed at the address below:

Street: _____ City: _____ State: _____ Zip Code: _____

A Walk For All Seasons will be caring for the following pets:

1. _____ Species _____
2. _____ Species _____
3. _____ Species _____
4. _____ Species _____
5. _____ Species _____

Pricing For Non-Holiday Dates:

***All services require a complimentary meet and greet prior to us providing any kind of pet or home care.**

In-Home Visits- We customize a pet care plan based on your animals' specific requirements which we will provide in either a 20 or 30-minute visit.

****All prices stated below are customized for 1 or 2 animals***, special pricing agreements will be made for additional pets by A Walk For All Seasons after an assessment is made at your meet and greet.

Daily Visits:

- Monday-Friday 20 minute visit between the hours of 8:00am-9:00pm: **\$25.00**
- Monday-Friday 30 minute visit between the hours of 8:00am-9:00pm: **\$35.00**
- Monday-Friday 20 minute **Early Morning**(5:00am-8:00am) & **Late Night** visit (9:00pm-12:00am): **\$30.00**
- Monday-Friday 30 minute **Early Morning**(5:00am-8:00am) & **Late Night** visit (9:00pm-12:00am): **\$40.00**
- Saturday-Sunday 20 minute visit between the hours of 8:00am-9:00pm: **\$27.00**
- Saturday-Sunday 30 minute visit between the hours of 8:00am-9:00pm: **\$37.00**
- Saturday-Sunday 20 minute **Early Morning**(5:00am-8:00am) & **Late Night** visit (9:00pm-12:00am): **\$32.00**
- Saturday-Sunday 30 minute **Early Morning**(5:00am-8:00am) & **Late Night** visit (9:00pm-12:00am): **\$42.00**

Overnight In Home Care: We provide your pets with a customized sleepover in your home. We offer two options for overnight care:

****All prices stated below are customized for 1 or 2 animals***, you will be charged **\$10** per additional dog.

- **Option A:** We arrive at your overnight between 5-6pm and stay for ONE HOUR. During that hour we will feed, walk, medicate and/or fulfill your pet's other requirements. Our team member will leave your residence after their hour visit and return to your residence to resume pet care between 9-10pm. Upon their return, they will stay until 8-9am the following morning.

- Non-Holiday Option A Overnight visits: \$90.00 per overnight
- **Option B:** We arrive at your overnight between 5-6pm and stay until 8-9am the following morning without leaving your residence.

- Non-Holiday Option B Overnight visits \$120 per overnight

A deposit of \$60 is required when booking a single overnight and a deposit of \$120 is required when booking two or more consecutive overnights for either Option A or Option B. This payment must be made within 24 hours of you receiving our deposit request to guarantee your booking.

If you do not give A Walk For All Seasons at least a 48-hour cancellation notice from the start of service **you will not be refunded this deposit.** If you do not cancel your reservation, your deposit will be applied to your final invoice.

Midday Visits: Visits in between overnight visits

- Non-Holiday Midday 20 minute visit in between overnight visits: \$22.00
- Non-Holiday Midday 30 minute visit in between overnight visits: \$32.00

Pet Taxi Service: We provide pet taxi service to our current service areas within a 30-minute radius.

- One way taxi: \$30.00
- Round trip taxi: \$60.00

Cat Wellness Check: A Cat Wellness visit is customized to the specific needs of your feline family members including, but not limited to: feeding, changing water, litter box maintenance, dispensing medication and providing socialization.

- Monday-Friday 20 minute visit between the hours of 8:00am-9:00pm: \$22.00
- Saturday-Sunday 20 minute visit between the hours of 8:00am-9:00pm: \$24.00

Home Check Service: We provide home care to our current service areas that are customized to meet your home care needs while you are away.

- Non-Holiday visit: \$22.00

*If A Walk For All Seasons provides 20 services or more in each calendar month, a \$22 credit will be applied to that month's invoice. (It can be a combination of any of the services we offer)

****I have read and agree to the Pricing of Services provided by A Walk For All Seasons*** _____ Initial Here

Payment and Fees:

- A. Cancellation fee for daily visits/home check services: If A Walk For All Seasons does not receive notification of cancellation prior to our team member being in transit and/or arriving at your residence, you will be charged the full amount for your scheduled visit.

- B. Cancellation fee for Overnight in-home care: A deposit of either **\$60** (single overnight) or **\$120** (two or more overnights) is required within 24 hours from booking your scheduled overnight(s). If you do not give A Walk For All Seasons at least a 48-hour cancellation notice from the start of service **you will not be refunded this deposit.** If you do not cancel your reservation the deposit will be applied to your final invoice.
- C. Upon return from your trip/vacation, you must notify Hilary at 847-533-2830 or notify your primary walker. For the well-being of your pets/residence, we will continue to provide service until we receive confirmation that you are home (normal rates will apply).
- D. **All monthly bills must be remitted within 30 days from your invoice date.** If the payment is late, a late fee of **\$20.00** will be added to the balance of the service invoice.
- E. A Walk For All Seasons cannot continue service if there is a late invoice that is not remitted in full after the 30 day invoice period.
- F. We will notify you if your animal(s) get sick in your house during our visit. Please note we will do our best to clean, however, if it takes the walker an extensive amount of time to clean, we will charge a **\$30** cleaning fee for our time.
- G. We accept cash, online payments through QuickBooks online (you will need to reach out to the office manager for this option as there is a 1% fee), venmo.com, and checks made out to A Walk For All Seasons, LLC. Please do not “turn on purchases” on venmo.com. If you do, they add a 1.9% + \$0.10 fee for this option, which will be passed onto you.
 - a. There will be a **\$25.00** charge for checks returned to AWFAS for non-sufficient funds.

****I have read and agree to the Payment and Fees*** _____ Initial Here

Holiday Pricing and Procedures:

****All prices stated below are customized for 1 or 2 animals,*** special pricing agreements will be made for additional pets by A Walk For All Seasons after an assessment is made at your meet and greet.

Holiday Pricing: New Year’s Eve, New Year’s Day, Easter, Memorial Day, Fourth of July, Labor Day, Thanksgiving, Christmas Eve, and Christmas Day.

- 20 minute visit between the hours of 8:00am-9:00pm: **\$30.00**
- 30 minute visit between the hours of 8:00am-9:00pm: **\$40.00**
- 20 minute Early Morning(5:00am-8:00am) & Late Night visit (9:00pm-12:00am): **\$35.00**
- 30 minute Early Morning(5:00am-8:00am) & Late Night visit (9:00pm-12:00am): **\$45.00**
- Holiday Overnight Option A visits: **\$105.00 per overnight (\$10 per additional dog)**
- Holiday Overnight Option B visits: **\$135.00 per overnight (\$10 per additional dog)**
- Holiday Midday 20 minute visit in between overnight visits: **\$27.00**
- Holiday Midday 30 minute visit in between overnight visits: **\$37.00**
- Holiday Home Check visit: **\$27.00**
- Holiday Cat visit between the hours of 8:00am- 9:00pm: **\$30.00**

***I have read and agreed to the Holiday Pricing and Procedures** _____ Initial Here

Termination of Service:

- A. Upon termination of services with A Walk For All Seasons, LLC all invoices need to be paid in full and any late fees accrued will be added. If needed, legal recourse will be obtained to acquire unpaid remittance.

***I have read and agreed to the Termination of Service** _____ Initial Here

Safety Regulations:

- A. If A Walk For All Seasons, LLC. feels we cannot ensure the safety of ourselves and your pet due to present liability issues during any visit, we will contact you directly to resolve the immediate issue. If you cannot be reached your emergency contact will be notified and asked to care for your pet until we can reach you to resolve the issue.
- B. If we arrive for our scheduled visit and there are unidentified car(s) or person(s) at your residence that we have not been previously notified about, we will **NOT** enter the premises until we have reached you. Once we have gotten your authorized clearance for the unidentified car(s) or person(s) to be there we will be able to provide service to your residence. The time involved in retrieving authorization from you will be included as part of your scheduled 20/30 minute visit time.
- C. The emergency contact who IS NOT the pet(s) owner:
Name: _____
Phone Number: _____
- D. A Walk For All Seasons does not use retractable leashes and will not walk dogs off-leash unless their owner waives A Walk For All Seasons, LLC of all liability to do so.

If you choose to be exempt from this stipulation initial here:

***I have read and agreed to the Safety Regulations** _____

Client Specific Terms of Agreement:

I _____ (Hilary Rogan), have given permission for _____ to have special terms and price adjustments as listed below.

If for any reason you are not completely satisfied with our services please contact Hilary L. Rogan @ 847-533-2830 anytime and she will resolve the problem the best she can.

Client _____ Date _____

Hilary L. Rogan _____ Date _____

Insured and bonded with Mourer-Foster, Inc.1-517-371-2300